



# Elliott Group Field Service

## On-Site Services for All Brands of Rotating Equipment

The performance of your turbomachinery directly impacts overall production and safety at your facility. Precise installation and commissioning are critical. Proper maintenance is essential. Having a partner you can trust for all of your field service needs, from minor repairs to emergency situations, is imperative.

Elliott Group Field Service is that trusted partner. Our main focus is the operation of your turbomachinery and its effect on production at your facility. We have the technical skills and expertise to service all of your rotating equipment, regardless of the manufacturer.



## Proven Experience to Minimize Downtime and Restore Production

We know that any amount of downtime can be costly. When you call on us, we will be there to restore production and performance as quickly as possible. We send the most qualified and skilled individuals to your site to ensure the job gets done right.

In addition to years of hands-on field experience, all of our Field Service team members receive extensive, ongoing turbomachinery safety and skills training to review safety processes and procedures, refine their craft, and learn the latest repair methods and techniques. We also have a formal three-step qualification process for individual Elliott contractors and a rigorous prequalification process for subcontractor companies to ensure they meet our strict standards.

Our Field Service team has a support system that is unmatched in the industry, and includes:

- ♦ A network of full-service repair centers and parts depots around the world
- ♦ Seasoned engineers and experts to provide immediate technical support when needed

Our on-site Field Service expertise, coupled with our additional support services, enable us to quickly and safely get your equipment back online.

## Services to Get Your Equipment Operating at Peak Performance

Our wide range of on-site services takes the burden off of you and allows us to focus on our goal – restoring production and performance at your facility. Key services include:

### *Installation and Commissioning*

We have the expertise to safely and effectively get your rotating equipment properly installed and operational in a timely manner.

### *Turnaround Planning and Execution*

Turnarounds require detailed planning, precise coordination, and flawless execution. We will help you navigate through the unexpected, make adjustments, and move forward to ensure smooth implementation and turnaround success. We have a proven track record with projects of all sizes and have experience mobilizing up to 200 service personnel on site.

### *Emergency Response*

When you have an emergency, we will respond quickly to get your equipment back online. Our Field Service team is available 24 hours a day, 7 days a week, 365 days a year.

### *Shutdown and Outage Services*

Whether you have a planned or unplanned shutdown or outage, we will arrive at your site to restore turbomachinery operation and productivity as quickly as possible.

### *Maintenance and Repairs*

We have the right people, the right parts, the right tools, and the right experience to maintain and repair your rotating equipment.

## Long Term Service Agreements to Protect Your Rotating Equipment

We offer Long Term Service Agreements (LTSAs) that are designed to minimize unexpected expenses, increase safety, improve equipment reliability, enhance process efficiency, and extend the operating life of your rotating equipment.

We work with you to assess your goals and objectives and customize the LTSA to meet your unique rotating equipment needs. Our service agreements can incorporate one or multiple services, including preventative maintenance, 24/7 technical support, resident engineers, spare parts inventory assessments, operator and maintenance training, condition-based maintenance, relocation of used equipment, and more.

## Field Service Partner You Can Trust

At Elliott Group, we are the trusted partner you can turn to when you need on-site service. When your rotating equipment is not operational, our Field Service team will be there to get your equipment back online. When you are planning a turnaround, we will be by your side. When you have an emergency, we will be there. We are responsive and ready to work when you need us.



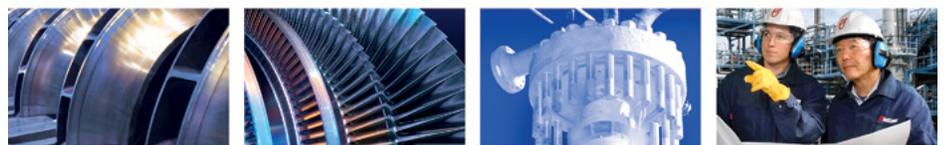
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